# TRICARE 2000 CONFERENCE

## MEPRS Management Improvement Group (MMIG) Update

*1 February 2000*

# INTRODUCTION

- MMIG OVER ARCHING GOAL
- RECONCILIATION
  - GOALS
  - FINANCIAL
  - WORKLOAD
- BENEFITS OF RECONCILIATION/DATA QUALITY EFFORTS
- ON-GOING PROJECTS
- SUMMARY

# MMIG
# OVER ARCHING GOAL

**Develop and implement TRICARE standard business practices and policy(s) for integrating the collection, processing and reporting of workload, financial and labor data in the Medical Expense and Performance Reporting System (MEPRS) with Resource Management Steering Committee (RSMC) approval.**

# MEPRS MANAGEMENT IMPROVEMENT GROUP (MMIG)

- **A TMA Group Chartered to Implement a Plan for Standardizing and Improving the Quality and Reliability of MEPRS Data**
- **TMA Policy (Dr. Sears Letter) for Systematic Review, Validation Reconciliation, and Auditing of MEPRS Data**
- **Service Execution of TMA Policy - Instructive Guidelines**
  - **TMA Implementation Target Date**
  - **Services Forward Guidelines to the MTFs**
  - **MTFs Forward POCs to Service Headquarters**
  - **MTF Develop Plan of Action: Plan, Objectives, Actions, & Milestones (POA&M)**

# DOCUMENTED DATA DEFICIENCIES IN MEPRS

- **GAO Report No. 99-39: Medicare Subvention Demonstration May '99**
- **DoD IG Report No. 97-147: Reporting Graduate Medical Education Costs - May '97**
- **DoD Annual Data Certification**

# MEPRS EXECUTIVE QUERY SYSTEM (MEQS) CENTRAL REPOSITORY

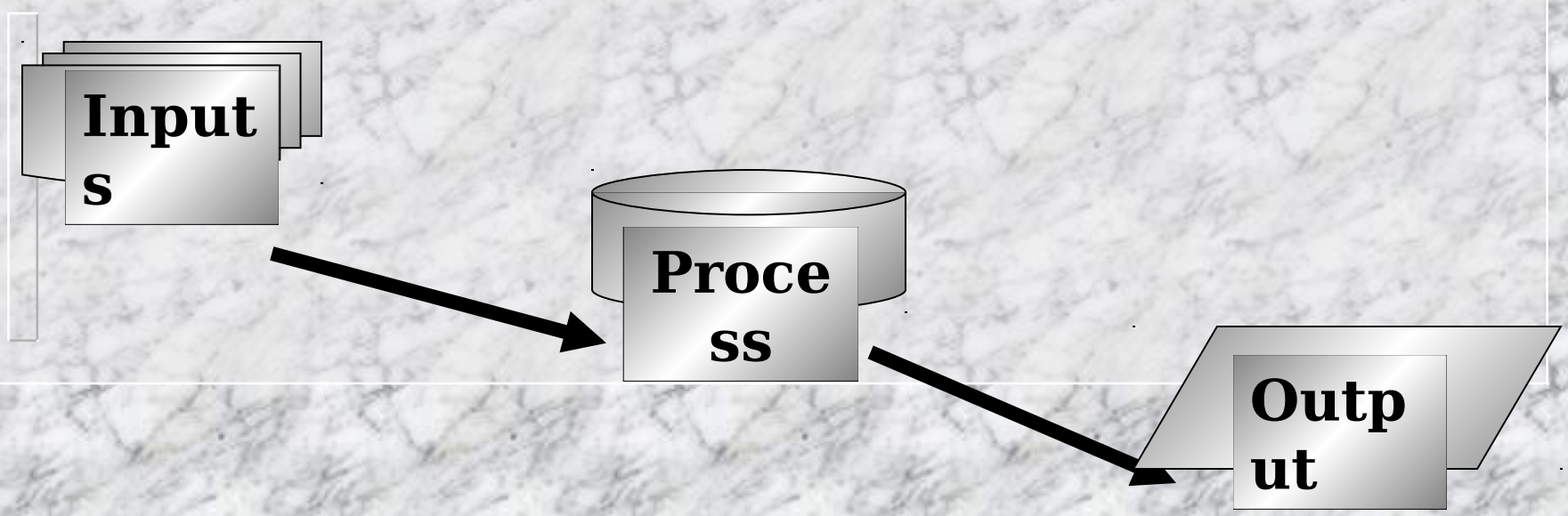
- **MEQS is the Tool (Business Objects Application) Available for Accessing, Viewing and Analyzing MEPRS Data used by DoD, GAO and Other External Agencies**

- **MEQS Metrics/Reports**
  - **TMA MEQS Data Timeliness Metric (Load Status Reports)**
    ***To be Posted on DoD MEPRS Web Site***
  - **PASBA Data Quality Metrics (MEPRS Currency, Cost & Discrepancy (Error) Metrics)**
    ***www.pasba.amedd.army.mil***

# RECONCILIATION PROCESS GOALS

- **Enforce Commander's emphasis on data quality:**
  - **Service Specific Financial (e.g., STARS-FL, STANFINS) & Personnel (e.g., SPMS, UCAPERS) Systems**
  - **DoD Workload Systems (CHCS / ADS)**
- **Provide Standard Audit Process**
- **Document / Explain Variations in Data Source Systems and Data Reporting Systems**
- **Reconciliation from Lowest to Highest Level of the Organization**
- **MTF Executive Committee Oversight**
- **Certified /Auditable Results**

# RECONCILIATION



# RECONCILIATION PROCESS REFERENCES

- Services Financial Reconciliation:
  - **ARMY** - ***www.meprs.amedd.mil/***
  - **NAVY** - ***www.imcenter.med.navy.mil/eas/default.htm***
  - **AIR FORCE** - ***www.usafsg.satx.disa.mil/sgmc/meprs.htm***
- Workload Reconciliation: ***www.tricare.osd.mil*** & Service Web Sites

# WORKLOAD RECONCILIATION WORKBOOKS

Data Quality Management Improvement Plan

**Inpatient Workload Reconciliation Workbook**

*Steps to assess and measure Inpatient MEPRS Data Quality within CHCS*

Data Quality Management Improvement Plan

**Outpatient Workload Reconciliation Workbook**

*Steps to assess and measure Outpatient MEPRS Data Quality within CHCS*

# BENEFITS OF RECONCILIATION/DATA QUALITY EFFORTS

- **Ad Hoc Reporting, Comparative Analysis and Metrics Development (MEPRS/EAS - only system that brings together Workload, Financial & Personnel data)**
- **Supplements Provider Profiling**
- **Make vs. Buy Decisions**
- **Modeling / Trending Analysis**
- **Highlights Deficiencies in Source Systems (Provides documentation to support/justify the funding of System Change Requests to source systems)**
- **Supports Data Quality/Standardization Initiatives**
- **Continuous Improvement**
- **Data Integrity**

# MMIG
# ON-GOING PROJECTS

- Tri-Service GME Audit
- Purchased Care Policy Guidelines
- Labor Cost Assignment (LCA) Module in the Defense Medical Human Resource System (DMHRS)
- Other Labor Standardization Issues
- EAS IV Deployment
- Ancillary Reconciliation (Pharmacy, Rad and Lab)
- Revision of DoD 6010.13-M (MEPRS Manual)
- Workload Standardization Initiatives
- 3rd Party Collections & Other Reimbursables
- Full Cost Accumulation in MEPRS

# SUMMARY

- **MMIG OVER ARCHING GOAL**
- **RECONCILIATION**
- **BENEFITS OF RECONCILIATION/DATA QUALITY EFFORTS**
- **ON-GOING PROJECTS**
- **OUR CONTRIBUTIONS**
  - ***Address the Infrastructure and Policies that are Contrary to Data Quality Efforts***
  - ***Ensure Business Practice Standardization and Procedural Compliance Related to the Preparation, Validation, Audit, Submission and Reporting of MEPRS Data Across all MHS Systems***
- **OUR EXPECTATIONS**
  - ***Embrace Data Quality in your Facilities and Foster the Environment that Brings about Cultural Change to Make it Happen***

# Questions???

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